

2021

IntraSSL Manual; How to change the Connection Destination for PC

December 8, 2021



Getting Started

- If you are using Windows7, it is not supported as standard. Please kindly consider updating to Windows8 or Windows10.
- If you are planning to upgrade your Windows OS by the end of March 2021, please change the connection destination to the new URL after upgrading the Windows 8/10.
- If you are already using Windows8/10 and are logging in from the IntraSSL login page, please change the connection destination to the new URL.
- This manual is intended for those who use the following **Connection IDs** and **Login URLs** on **their computers**. Please proceed to the next page.

| Service name | Connection ID | Login URL |
|---------------------------------|---------------------------|---|
| IntraSSL (directed at overseas) | (ID : ***@global) | https://g-ssl.d-cruise.jp https://g-ssl ₂ .d-cruise.jp https://g-ssl ₃ .d-cruise.jp |
| | | [important] You will not be able to access this site on December 17, 2021 (Friday). Please follow the steps below to change the connection destination site. |
| | | If the above wording is displayed on the login screen, it is applicable. |

Overview

● Procedure to changing IntraSSL the connection-destination

- 1-1. Boot the Internet Explorer and Login with Administrator privileges P3
- 1-2. Setting Up Client Software on Your Computer (Page-Transitions) P4~5
- 2-1. How to Change Windows Startup Settings P6
- 2-2. How to add to favorites P7

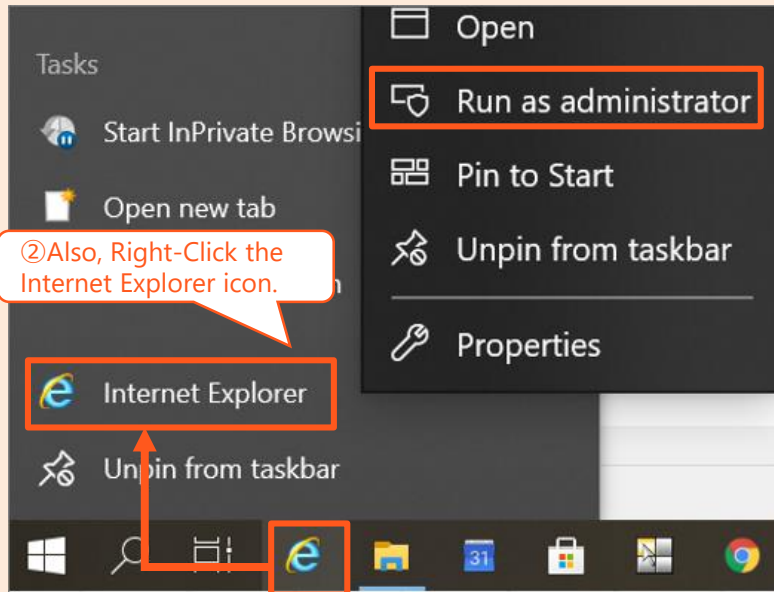
● Contact Information

Toyota Systems Customer Center P8

1. Procedure to changing IntraSSL the connection-destination

1-1. Boot the Internet Explorer and Login with Administrator Privileges

- ① Right-click the **Internet Explorer**,
and then click **Run as administrator**.
*Internet Explorer will boot as usual from next time.



- ② Please take a look at the Table1.
If you are currently accessing the **Old URL** [<https://g-ssl3.d-cruise.jp>] listed below,
please change the connection destination to the **New URL** [<https://g-ssl5.d-cruise.jp>].
*If the URL is old, *Windows 8.1* will be displayed on the login screen.

Table 1. Login URL change

| Service name | Old URL | New URL |
|--------------------------------|--|---|
| IntraSSL (ID : ***@global) | https://g-ssl.d-cruise.jp https://g-ssl2.d-cruise.jp https://g-ssl3.d-cruise.jp | https://g-ssl5.d-cruise.jp |
| | <p>[important] You will not be able to access this site on December 17, 2021 (Friday). Please follow the steps below to change the connection destination site.</p> <p>If you access the old URL, you will see "the website of Windows 8.1".</p> | |

1-2. Setting Up Client Software on Your Computer (Page-Transitions) ①

① On the login screen, enter **your current connection ID (Username)** and **Password**, then press **Sign In**.

① Please enter the **Username(login ID)** and **Password** you are using now.

② The add-on installation screen will be displayed on the browser tab, so press **install**.

This website wants to install the following add-on: 'PulseSetupClient.cab' from 'Pulse Secure, LLC'. [What's the risk?](#)

Install

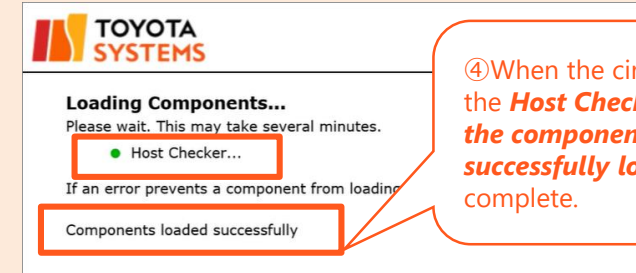
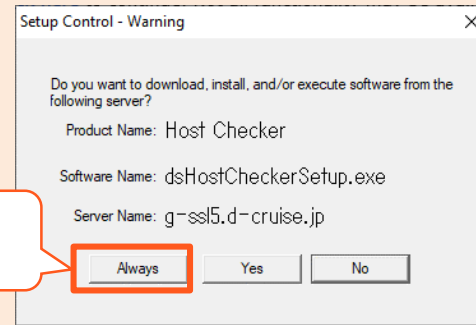
③ If the **User Account Control** screen or **security warning** is displayed, press **Yes** or **Allow**.

Go on to
the next
page

1-2. Setting Up Client Software on Your Computer (Page-Transitions) ②

④ *Host Checker* will be installed on the first connection. Select **Always** in the host checker pop-up, please wait until it says that the *Component loaded successfully*.

④ Please select **Always**.



④ When the circle in the left side of the **Host Checker** turns **green** and the **component** is displayed as **successfully loaded**, the process is complete.

⑤ Next, the Client Software [**Pulse Secure Desktop Client**] will be installed. If the User Account Control screen or security warning is displayed, press **Yes** or **Allow**.

⑥ When the bookmark site is displayed, please check the following:
*Is it being displayed on the screen properly?

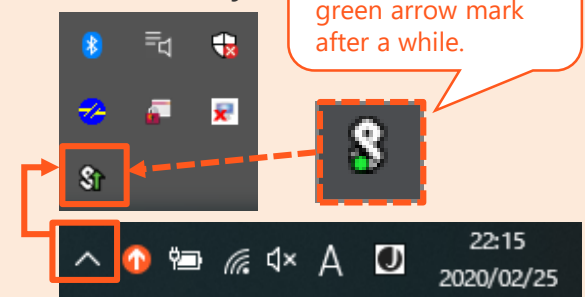
- Click the "**ATI Test Site**" in the bookmark and it this screen displayed normally as the figure on the right? (See "ATI Test Site")
- The **Pulse Secure** icon in the task tray should be a **green arrow**.

Go on to the next page

ATI Test Site (IntraSSL)

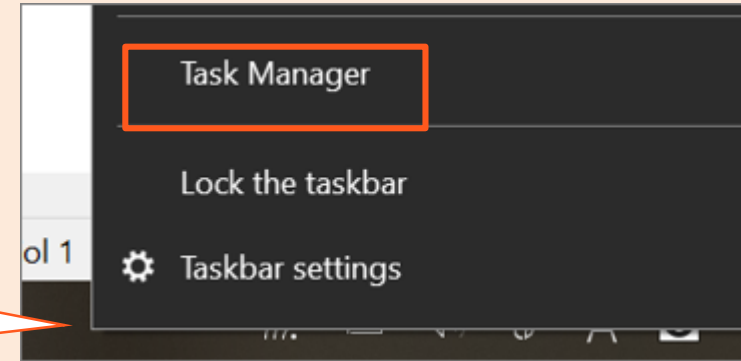


Check Task tray



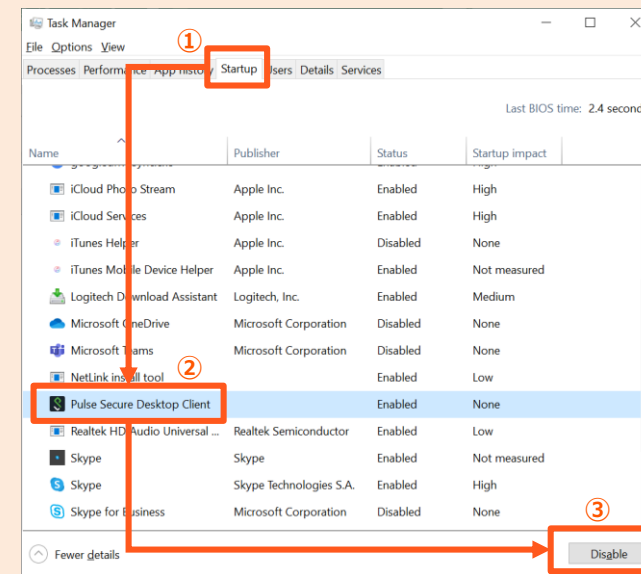
2-1. How to Change Windows Startup Settings

① Right-Click the icon on taskbar, and then click **Task Manager**.



Right-click a blank portion of the taskbar.

② Click the **startup tab**,
Select "**Pulse Secure Desktop Client**" and press **Disable**.



Go on to
the next
page

That's all for changing the connection destination

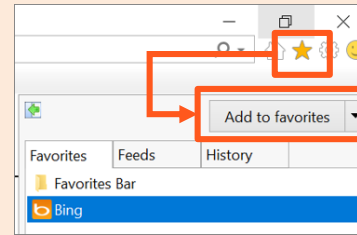
2-2.How to Add to Favorites

*If you have favorited old URLs, please see below.

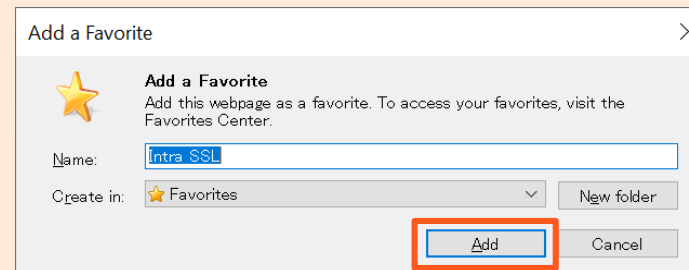
① Display the login site in Internet Explorer.

*Please refer to [Table 1 on page 3](#).

② Click the star "★" in the upper right corner of your browser and press **Add to Favorites**.



③ The **Add a Favorite** window is displayed, Select any favorite save destination, and **Add** it.



* Add the new URL to your favorites and then delete the old one.

You're done changing the connection destination. We appreciate your effort!

If you cannot connect to the service successfully, please refer to the following manual.

IntraSSL Troubleshooting Guide – VPN Not Connecting Problems for PC

https://www.d-cruise.jp/service/network/intra/ssl/en/doc/manual_SSL_VPN-Device_Replacement_TShoot_en.pdf

Contact Information

- Regrettably the problem occurred...

Please refer to the following:

IntraSSL Troubleshooting Guide – VPN Not Connecting Problems for PC

https://www.d-cruise.jp/service/network/intra/ssl/en/doc/manual_SSL_VPN-Device_Replacement_TShoot_en.pdf

- If you have any inquiries, please don't hesitate to send us an email!

TOYOTA SYSTEMS Customer Center

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