

Installation Manual on Intra SSL Service <iPhone·iPad>

Note) The present manual covers up to Connection to Intra SSL.
Once you succeeded in connecting to Intra SSL, connect to each system.

Modification History

Date	Content
2015/01/22	publication of the first edition
2018/08/27	change the password expiration date
2019/01/01	changed company name
2020/06/01	Change 'STEP2 Request of Certificate issuance'
2020/10/19	Change connection URL
2020/10/26	Password change procedure change. iPhone version and iPad version merges.
2022/10/5	Switch to new UI
2025/01/09	Replace login page image

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For any inquiries, please contact:

◆24-hour consultation service

Customer Service Center, TOYOTA SYSTEMS

A Question and Answer web service is

<<https://ts-customer-center.custhelp.com/>>

Explanation for the authentication method

The authentication method is decided by Application provider.
(Customers are not able to choose the authentication method.)

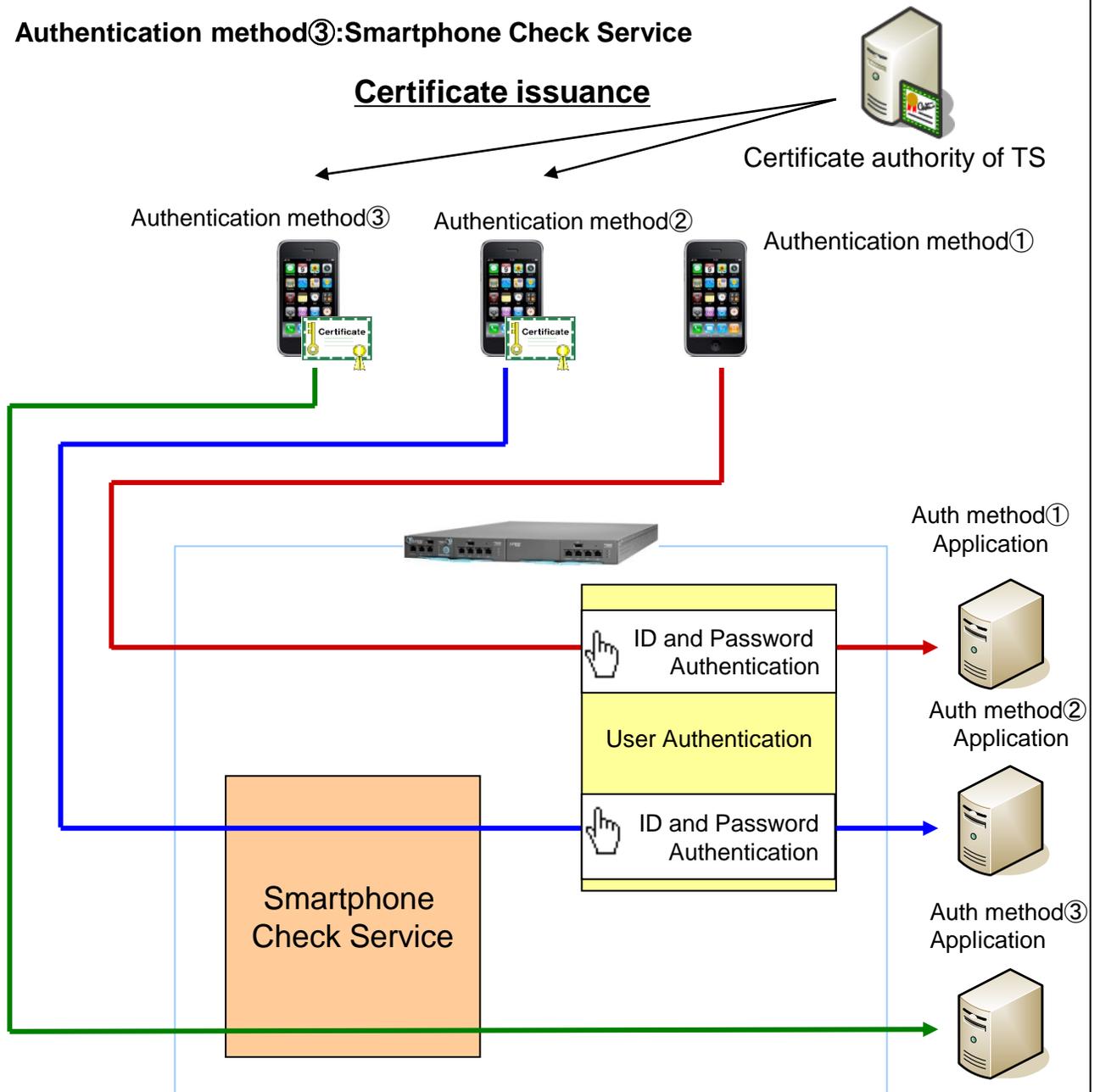
◆ Customers who use the intra SSL without Smartphone Check Service

Authentication method①: User Authentication (ID and Password Authentication)

◆ Customers who use the intra SSL with Smartphone Check Service

Authentication method②: User Authentication (ID and Password Authentication) and Smartphone Check Service

Authentication method③: Smartphone Check Service



An Overview of Installation

Installation procedure depend on your authentication method.
Please check flow chart below.

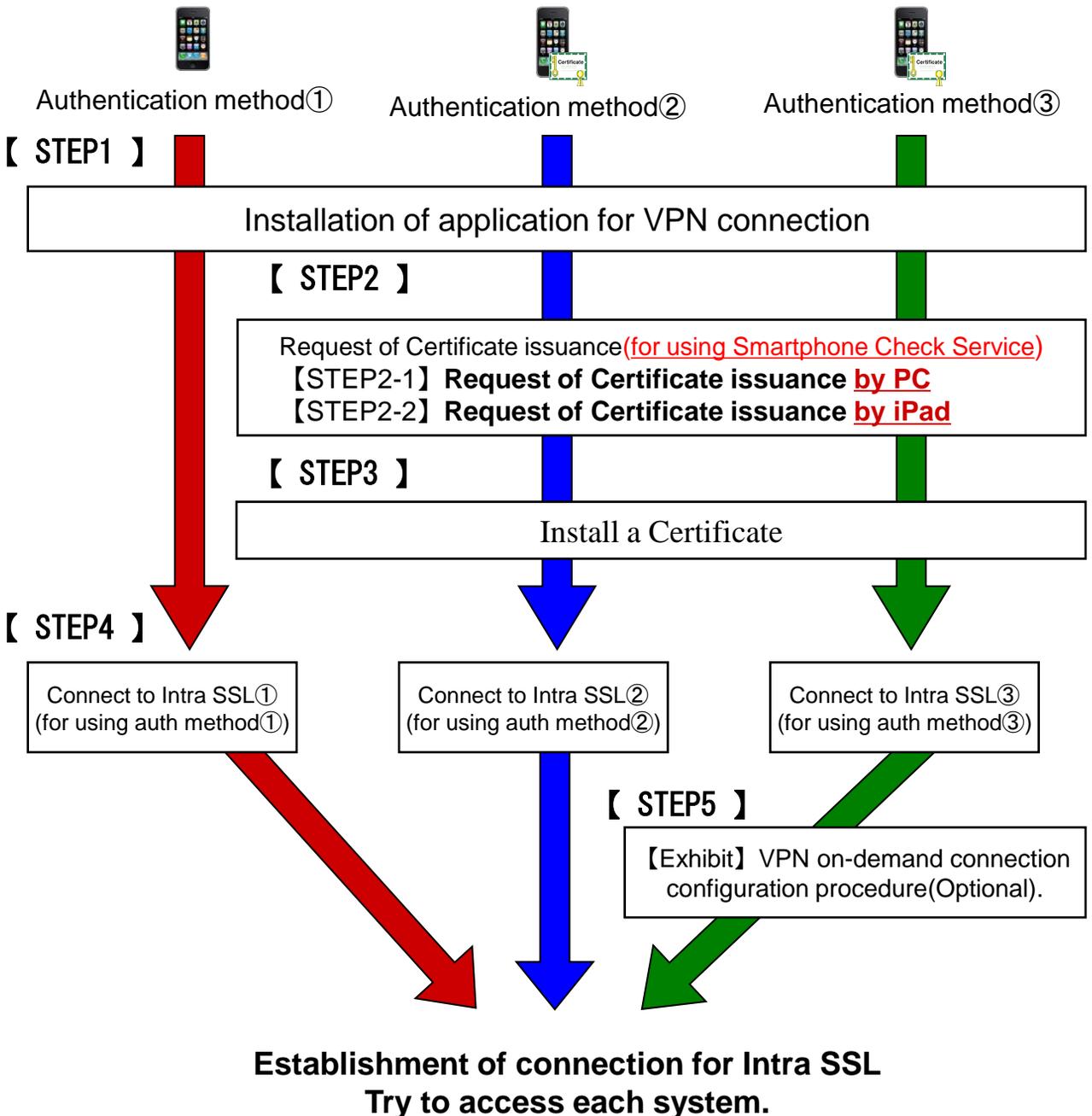
◆ **Customers who use the intra SSL without Smartphone Check Service**

Authentication method①: User Authentication (ID and Password Authentication)

◆ **Customers who use the intra SSL with Smartphone Check Service**

Authentication method②: User Authentication (ID and Password Authentication)
and Smartphone Check Service

Authentication method③: Smartphone Check Service



【 STEP1 】 Installation of application for VPN connection

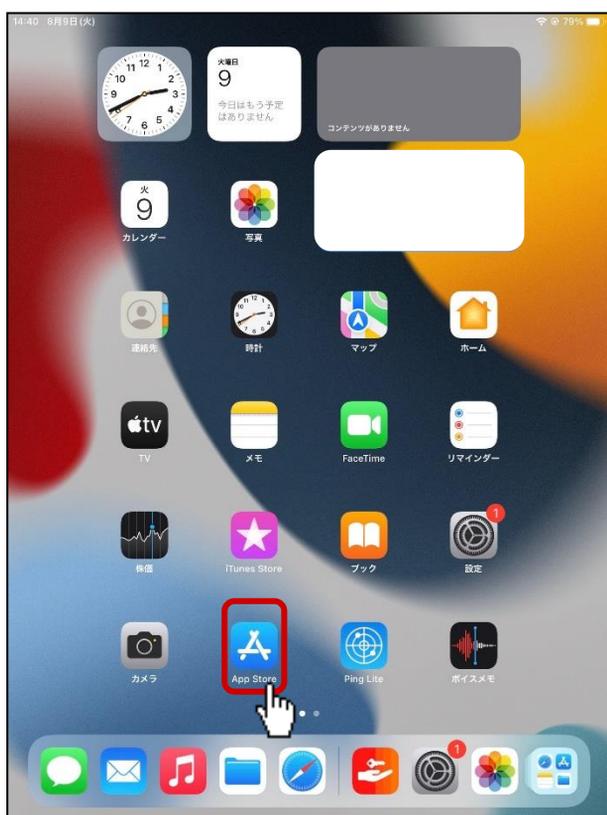
1. Total procedure at Installation for application of VPN connection

◆Caution

- *You have to install the application only when you access first time.
- *You are able to use Intra SSL only the iPhone or iPad which you install the certificate.
- *In case of replacing your iPhone or iPad which you install the certificate, please contact our Customer Service Center (Please check 3 page in this manual).

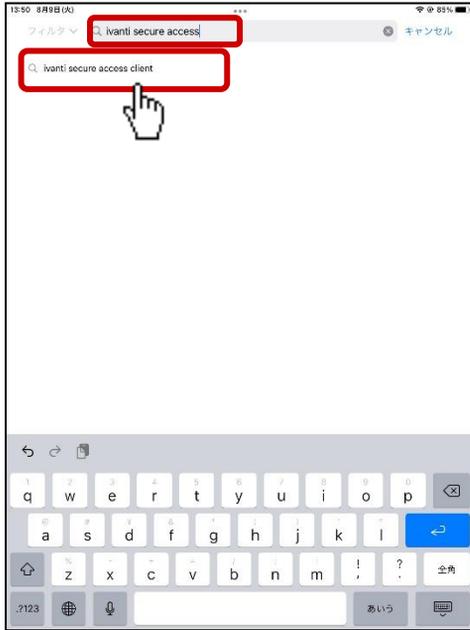
◆Installation of Secure Access

(1) Tap the icon of "App Store" in the home menu.

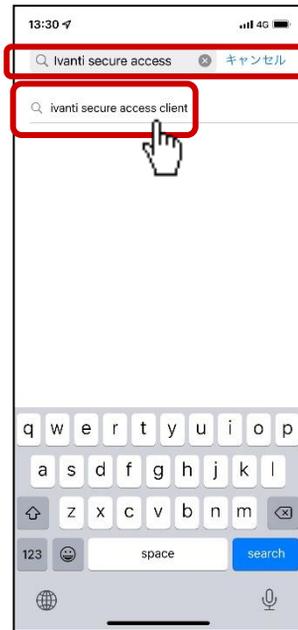


【 STEP1 】 Installation of application for VPN connection

(2) Search “Ivanti Secure Access Client” by typing in “Ivanti Secure Access” at Search box. Then tap “Ivanti Secure Access Client ” appearing under the Search box.



< iPad >



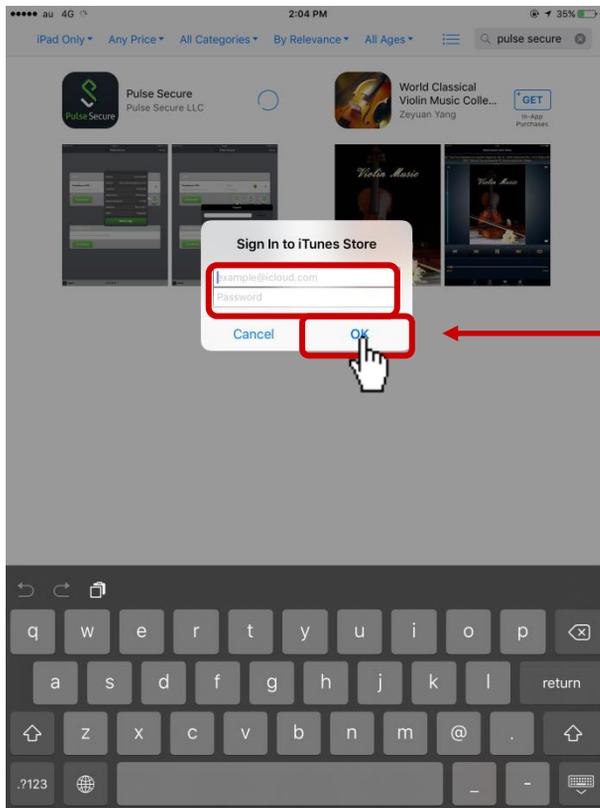
< iPhone >

(3) Tap download icon at “Ivanti Secure Access Client “.



【 STEP1 】 Installation of application for VPN connection

- (4) App store ask your Apple ID.
Enter your Apple ID and Password.



Enter your Apple ID
and password

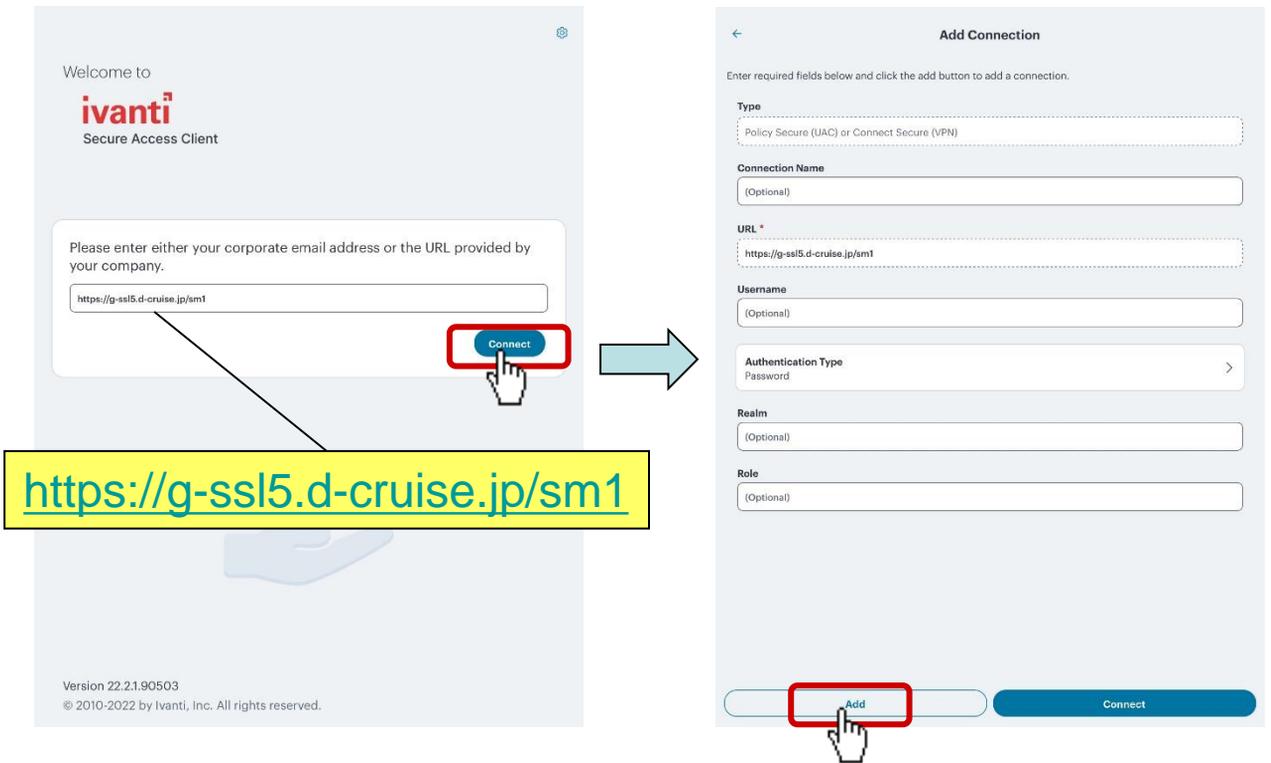
If you forget your Apple ID,
Please check following URL.
<http://support.apple.com/en-us/HT201487>

- (5) After the installation finished, return to the home menu
and tap the icon of "Secure Access".

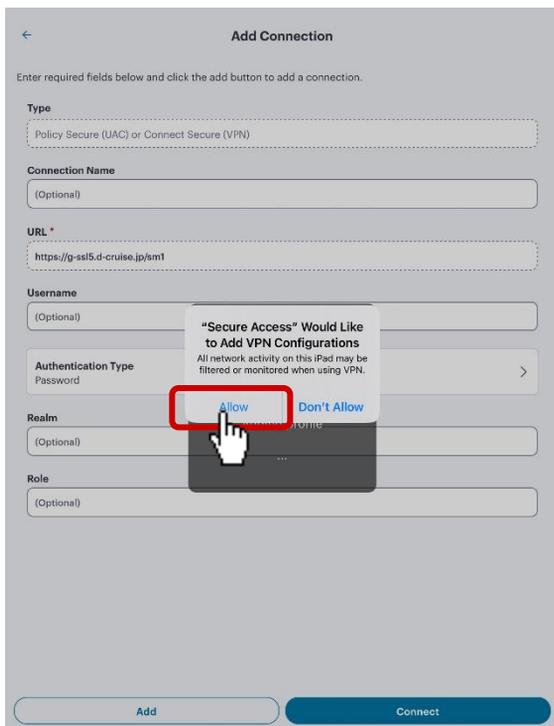


【 STEP1 】 Installation of application for VPN connection

(6) Enter [<https://g-ssl5.d-cruise.jp/sm1>] into URL box and tap “Connect” button. Then tap “Add” button on the next screen.

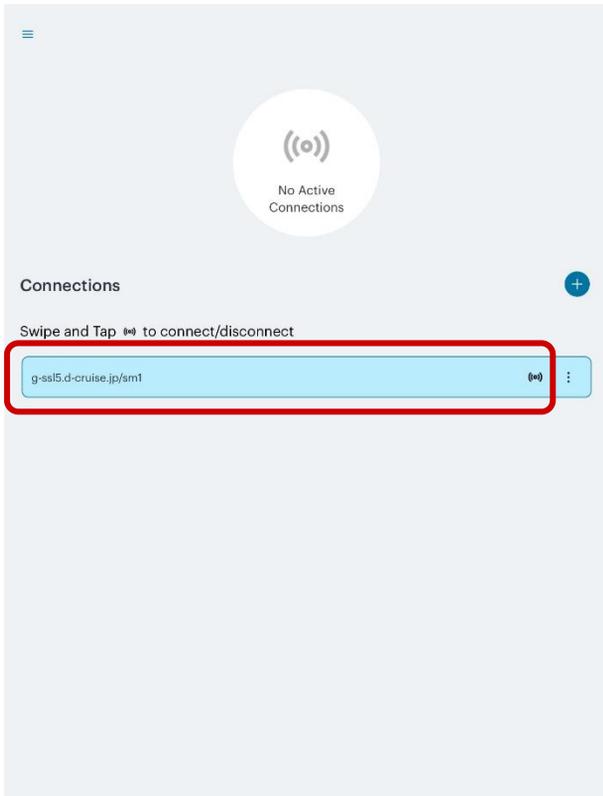


(7) Tap “Allow” when permission message appears. PIN may require.

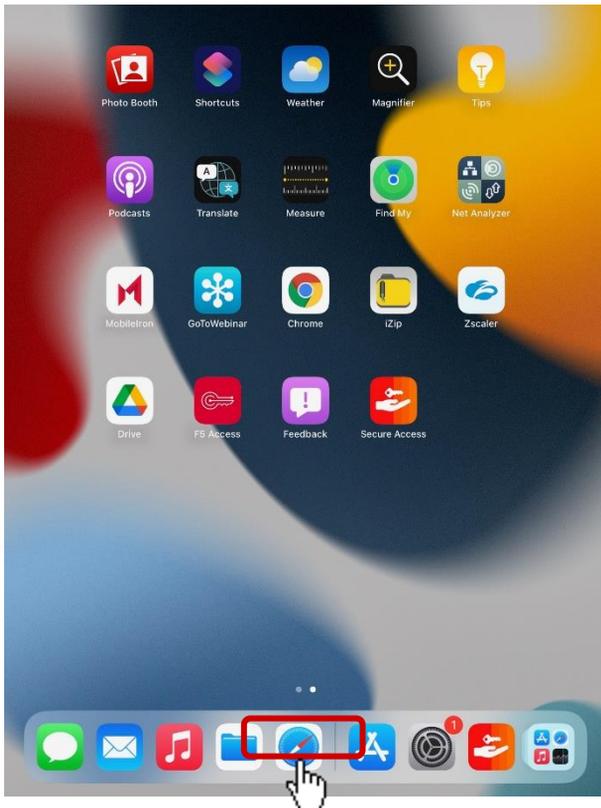


【 STEP1 】 Installation of application for VPN connection

(8) Check under “Connections” if your new connection is created.
Then return to the home menu.



(9) Start “Safari” from home menu.

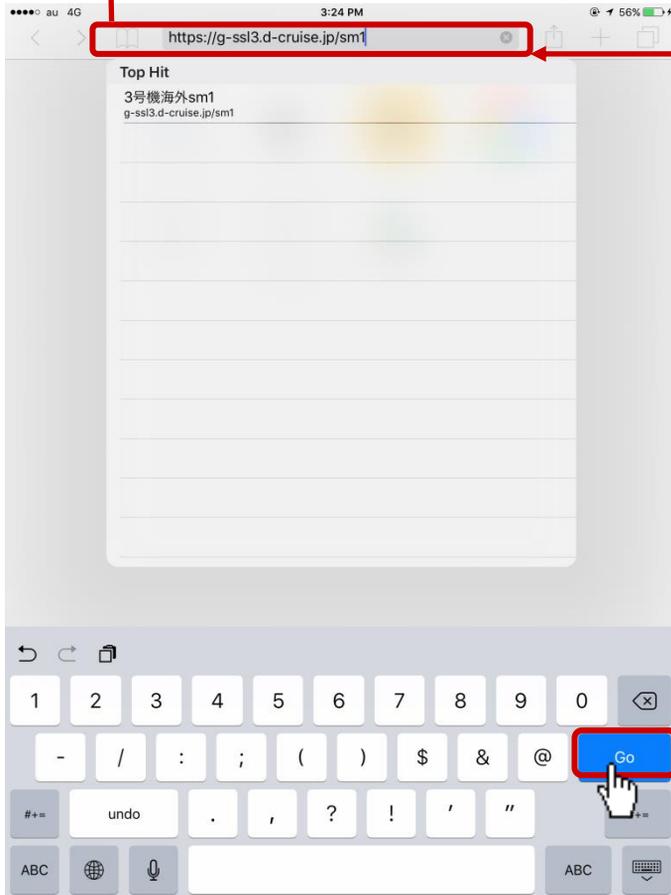


【 STEP1 】 Installation of application for VPN connection

(10) Tap address bar and enter the following URL. After entering the URL, tap "Go" button.

https://da-ssl.d-cruise.jp/

Notice



Enter the URL

【 STEP1 】 Installation of application for VPN connection

(11) Enter Connection ID and Temporary Password described in Intra SSL Application User ID (Registration). Then, tap Login.

Notes: (1) See Intra SSL Application User ID (Registration).
(2) Make sure the password be correct. ex. O and 0, I and 1.

17:15
AA 192.168.30.17
TOYOTA SYSTEMS
Login
Welcome to the Device Authentication CA.
Connection ID
Password
Login
Change password
Manual
Privacy policy

Connection ID: Enter Connection ID.
Password: Enter Temporary Password.

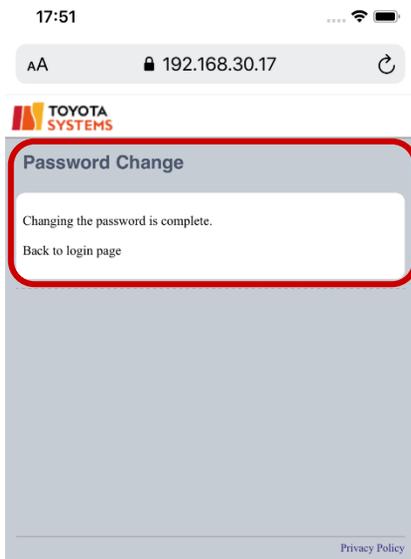
(12) Current Password : Re-enter the Temporary Password you entered at (11).
New Password : Enter more than 6 characters (only one-byte character).
New Password (confirm): Re-enter your New Password you entered above.

17:15
AA 192.168.30.17
TOYOTA SYSTEMS
Password Change
Connection ID ★ :
Current Password ★ :
New Password ★ :
New Password (confirm) ★ :
Change
This page is for you to change the password. Please enter your password in the form below. All fields require input. Password change will not be complete if any forms are left blank.
Password is case alphanumeric or symbols of more than six characters. For other password policies, please refer "What characters can I use for my password" from FAQ.
Privacy Policy

Enter each Password as described above and tap Change.

【 STEP1 】 Installation of application for VPN connection

(13) Check the success of changing password.



The procedure of STEP1 was finished.

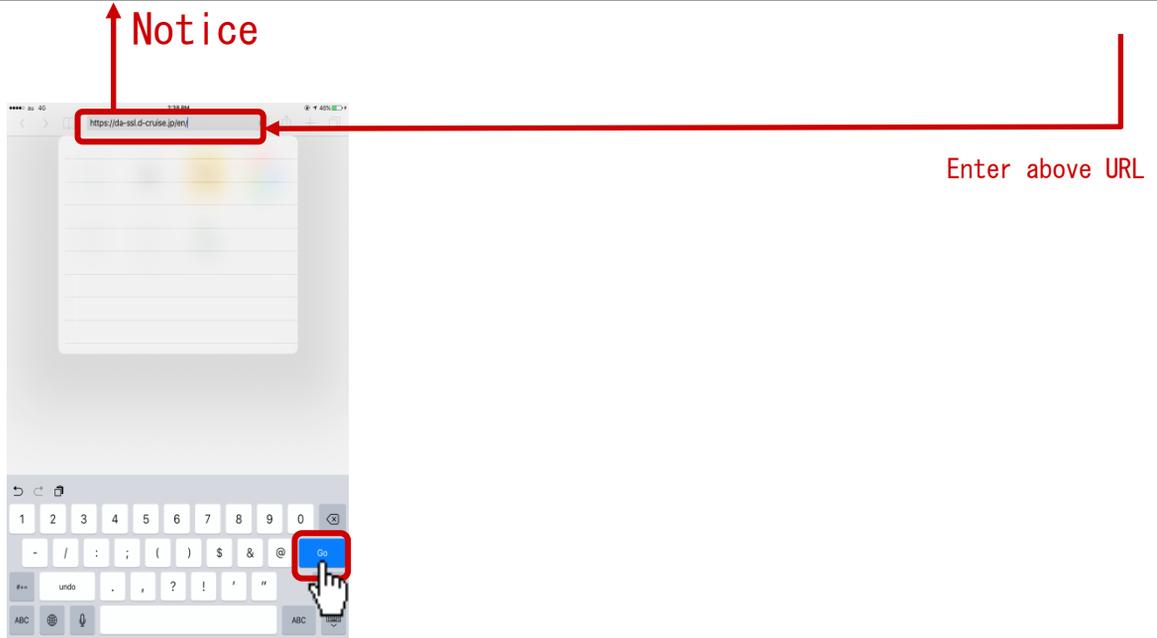
In addition, Customers who use the Smartphone Check Service configure the STEP2.

【 STEP2 】 Request of Certificate issuance

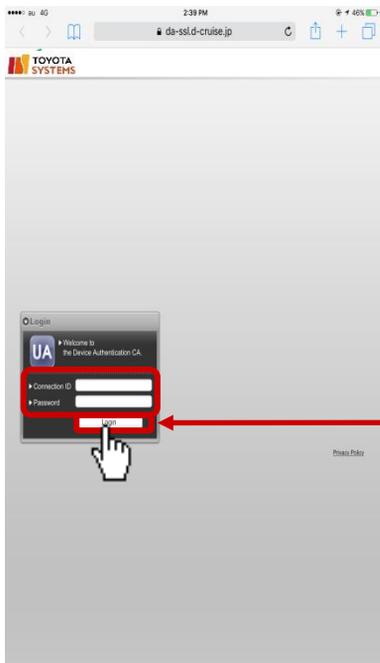
◆Request of Certificate issuance(In case of requesting Certificate issuance by iPad)

(1)After entering following URL at address bar, please tap “Go” Button.

https://da-ssl.d-cruise.jp/



(2)Connection ID : Re-enter the Username you entered at 【STEP1】 (11).
Password : Re-enter the New Password you entered at 【STEP1】 (12).



Enter the items as shown above and tap Login.



【 STEP2 】 Request of Certificate issuance

(3) Email Address → Enter **your email address**.

Email Address (Confirmation)→ Re-enter the abovementioned email address.

Family name → Enter **your last name**.

First name → Enter **your first name**.

Company → Enter **your company name**.

[User Application] Do you have an account? Try to sign in from [Logout](#)

New user registration

Enter user information

The item with * is required.

User information

Connection ID: ●●●●

Email (Confirmation) *

Family name *

First name *

Company *

Certificate type: Certificate for Smartphone

Continue to confirm

Enter the items as shown above and tap 'Register' .

(4) The page of "Confirm the input information" appears. Tap "Apply".

[Confirm the input information]

Confirm the input information

Enter user information

Please confirm that the information below is correct.
If correct, click 'Apply'. If incorrect, click 'Go Back'

User information

Connection ID: ●●●●

Email: ●●●●

Family name: ●●●●

First name: ●●●●

Company: ●●●●

Certificate type: Certificate for Smartphone

Go Back Apply

(5) Tap "Back to home".

[Acceptance of Registration]

Acceptance of Registration

Application process complete

Your application has received.
ID: ●●●●

A confirmation email has sent to your address.
To complete the application, you need to click the URL in the email.

Please contact our administrator if no email has arrived after 2 - 3 days.

Back to home

【 STEP2 】 Request of Certificate issuance

(6) You are able to receive an email to email address which you registered at (3).

Confirm the receipt of the following mail.

From : CA Office <helpdesk@tns.toyotasystems.com>
To : Mail address you entered at (3)
Subject: Confirmation notice of registration.(xxxxxx@global)

(7) Please open the mail of (6), and tap the URL into the text.

Confirmation notice of your email address registration.(xxxxxx@global)

From:helpdesk@tns.toyotasystems.com
To:Your Email address

This mail is sent
If you don't remember

*Please do not re
Registered email
Connection ID: ia
This is CA Office
Thank you for ap
.

Please follow the directions below to register your information.

1. Click the URL below.
2. Enter your connection ID and password to login.
3. Enter your other detailed information (Name, Company, Department, etc.).

Click the URL below.

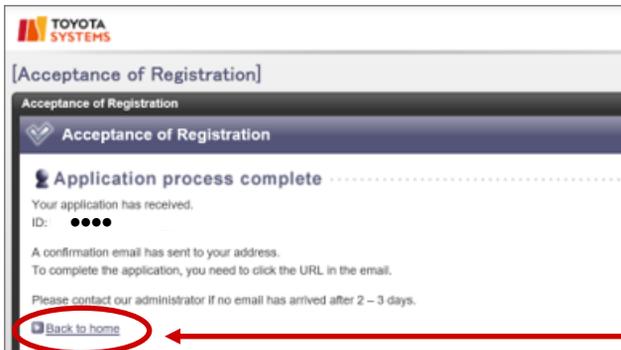
<https://da-ssl.d-cruise.jp/?d=oK%28gv%19H%1FJz%CA%8Cm%0B%BD9%29%129%BC%24%2C%7Fxl%1%BF6%24%02N%89%FE%3F%A4F%01pB%8C%E0%CC6T%82%9CG%B8%A8%91O%7%18Y%80%1E%BC%E4%CA%C2%9B%EEq&h=64&h=db903dc02f8911cf94b8817daad1c71c>

*If you are not able to go to the URL above, please copy and paste the URL directly into your browser's address bar.
*The URL link may not work in Windows Live and certain webmail programs.
*Your personal information will be protected under our privacy policies.

Notes: When you tap the URL but it doesn't appear on the screen, copy the URL and paste it to the browser's address bar.

【 STEP2 】 Request of Certificate issuance

(8) The screen shown below appears on the screen. Click 'Back to home'.



Click 'Back to home'.

(9) You are able to receive an email to email address which you registered at (3).

Notes: We require 3 working days at a maximum to issue you a certificate.
If you don't receive the email from Smartphone Check Certificate Authority after a week later, please contact the help desk depicted in page 3.

Please confirm the receipt of the following mail.

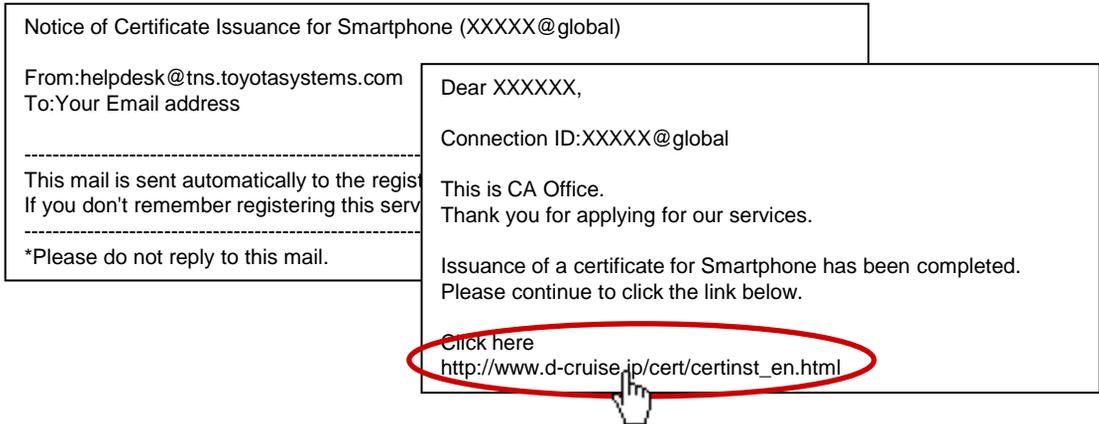
From : CA Office <helpdesk@tns.toyotasystems.com>

To : Email address you entered at (3).

Subject : Notice of Certificate Issuance for Smartphone(xxxxxx@global)

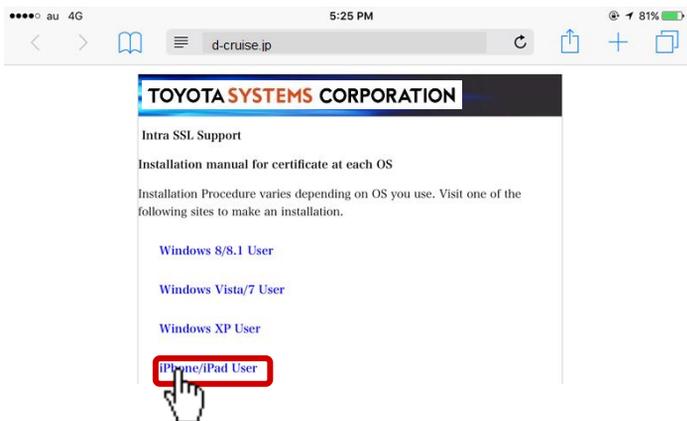
【 STEP2 】 Request of Certificate issuance

(10) Please open the mail of (9), and tap the URL into the text.

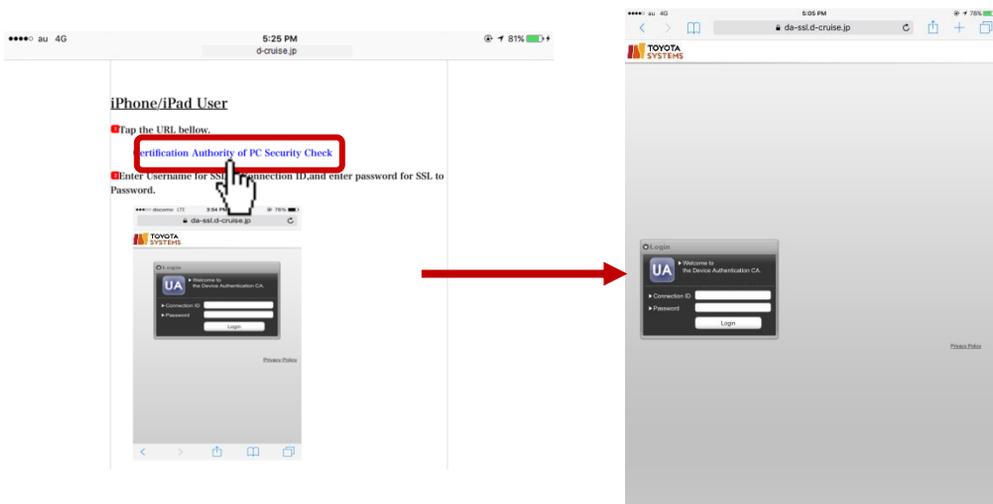


Open the email and check the URL.

(11) Tap "iPhone/iPad User".



(12) Tap "Certificate Authority of smartphone Security Check".



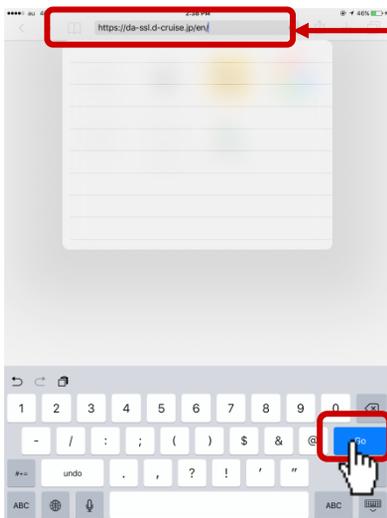
【 STEP3 】 Install a Certificate

◆ Install a certificate

If you conducted 【STEP2-2】 ,please proceed from (2).
Your iPad's display already show the page of (2).

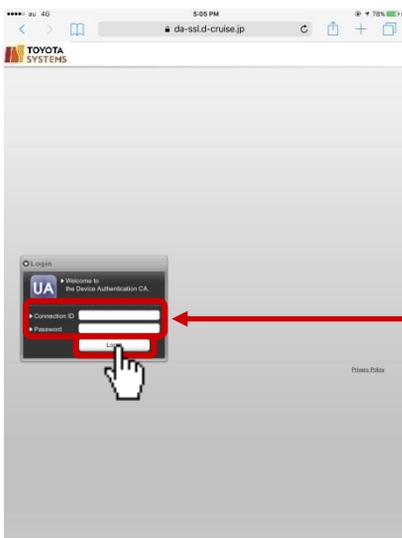
(1)After entering following URL at address bar, please tap "Go" Button.

https://da-ssl.d-cruise.jp/



Enter the URL

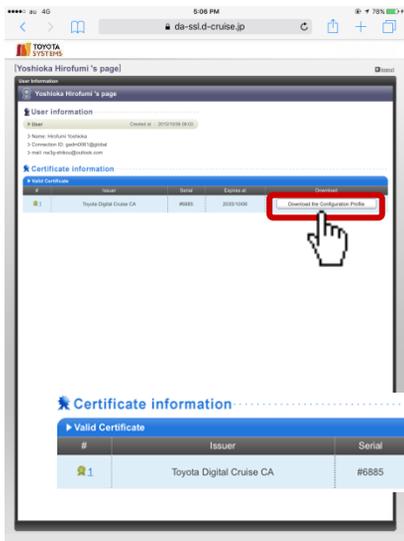
(2)Connection ID : Re-enter the Username you entered at 【STEP1】 (11).
Password : Re-enter the New Password you entered at 【STEP1】 (12).



Enter the items as shown above and tap Login.

【 STEP3 】 Install a Certificate

(3) Please tap "Download" button.



< iPhone >



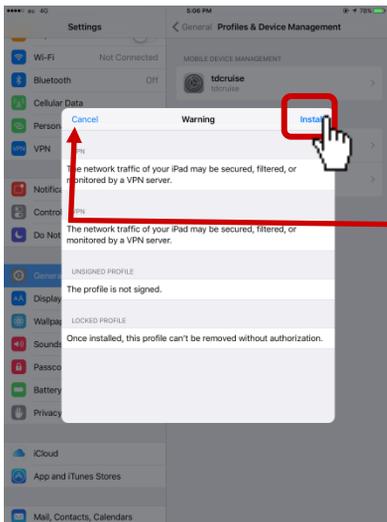
< iPad >

(4) Please tap "Install" button.



Don't tap "Cancel" button.

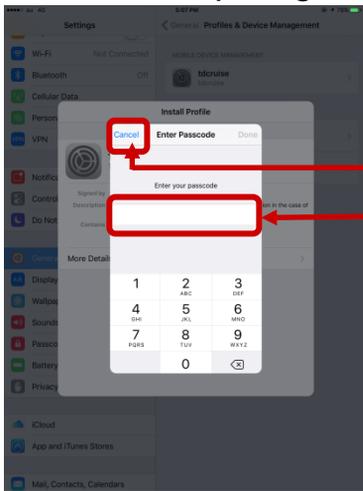
(5) Please tap "Install" button.



Don't tap "Cancel" button.

【 STEP3 】 Install a Certificate

(6) In case of requiring Passcode, please enter the Passcode.

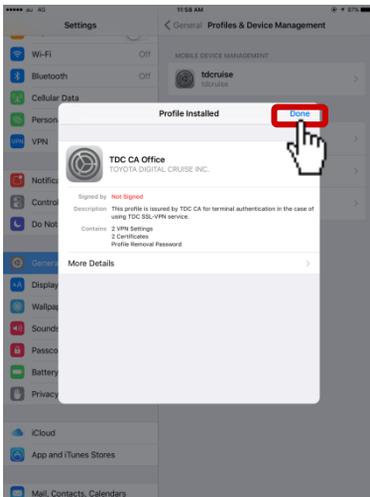


Don't tap "Cancel" button.

Enter the passcode that you configured.

Notes: You have to enter the passcode to iPad only if the passcode is configured. If you didn't configure passcode to iPad, no passcode dialog appears.

(7) After the installation finished, tap "Done" button. In next page, tap "Logout" button.



Notes: Next step depend on your authentication method.

authentication method① ⇒ Next step is 29page.

authentication method② ⇒ Next step is 33page.

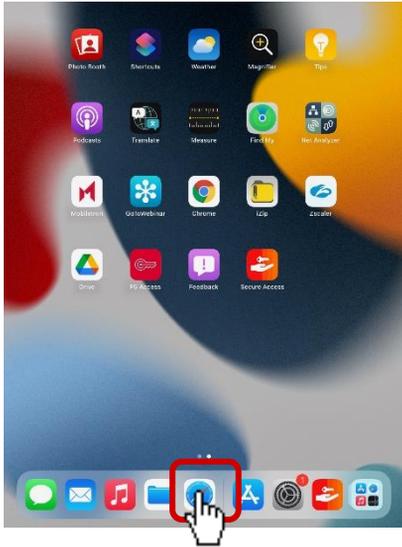
authentication method③ ⇒ Next step is 36page.

※ If you hope to know your authentication method, Please check "Notification of Sign-in URL and available application".

【STEP4-1】 Connect to Intra SSL①(for using authentication method①)

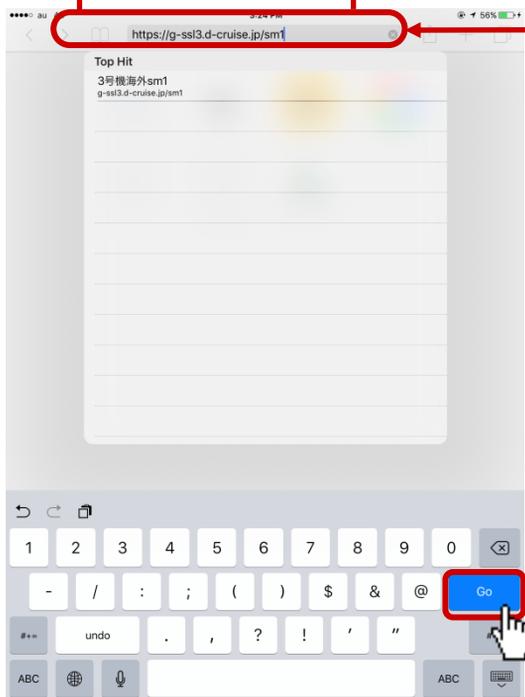
◆ Connect to Intra SSL①(for using authentication method①)

(8) Tap icon of "Safari" in home menu.



(9) After entering following URL at address bar, tap "Go" Button.

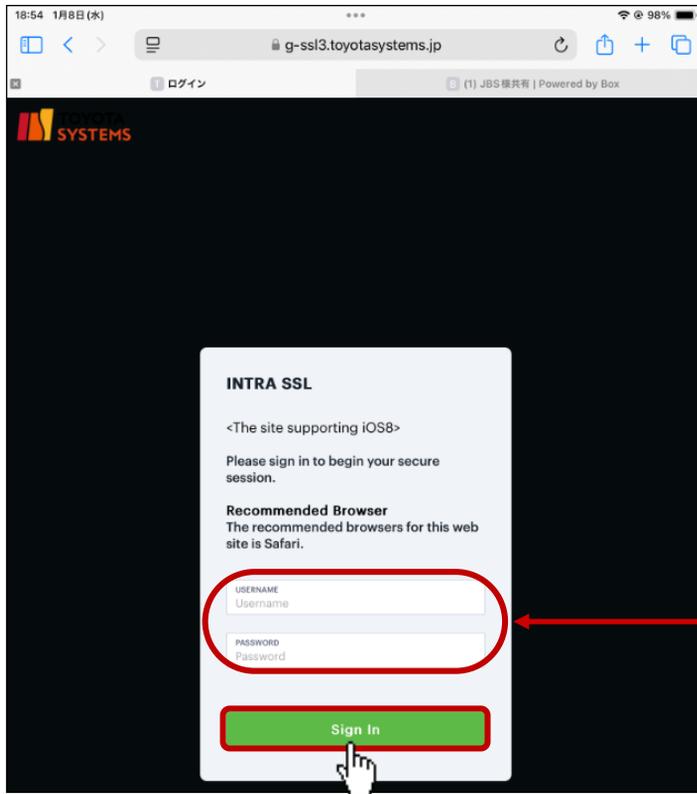
https://g-ssl5.d-cruise.jp/sm1



Enter the URL

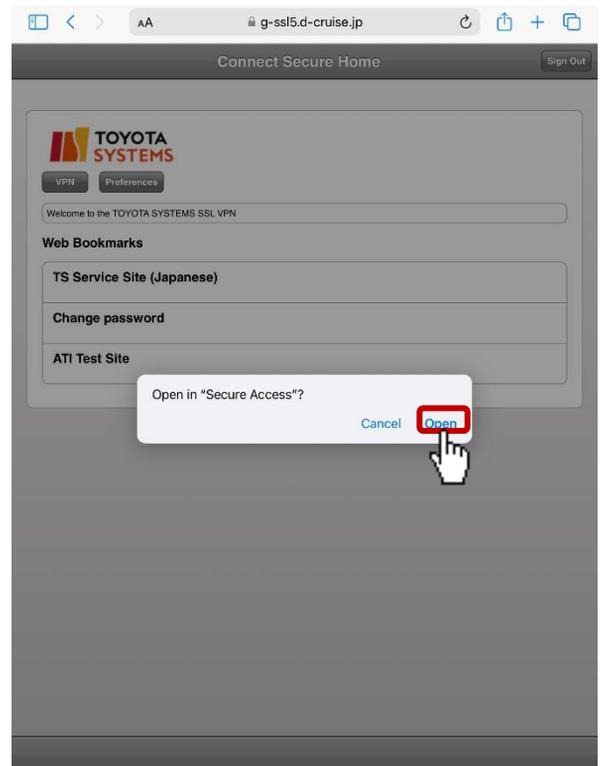
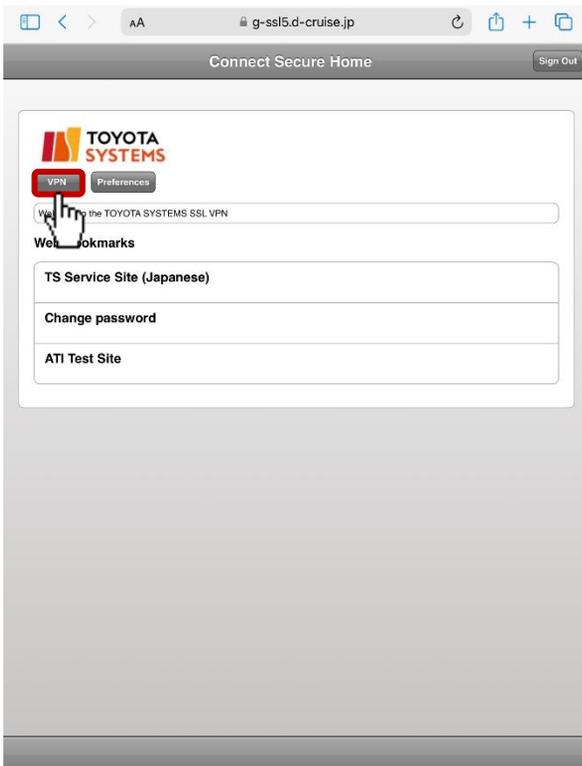
【STEP4-1】 Connect to Intra SSL①(for using authentication method①)

- (10) Connection ID : Re-enter the Username you entered at 【STEP1】 (11).
Password : Re-enter the New Password you entered at 【STEP1】 (12).



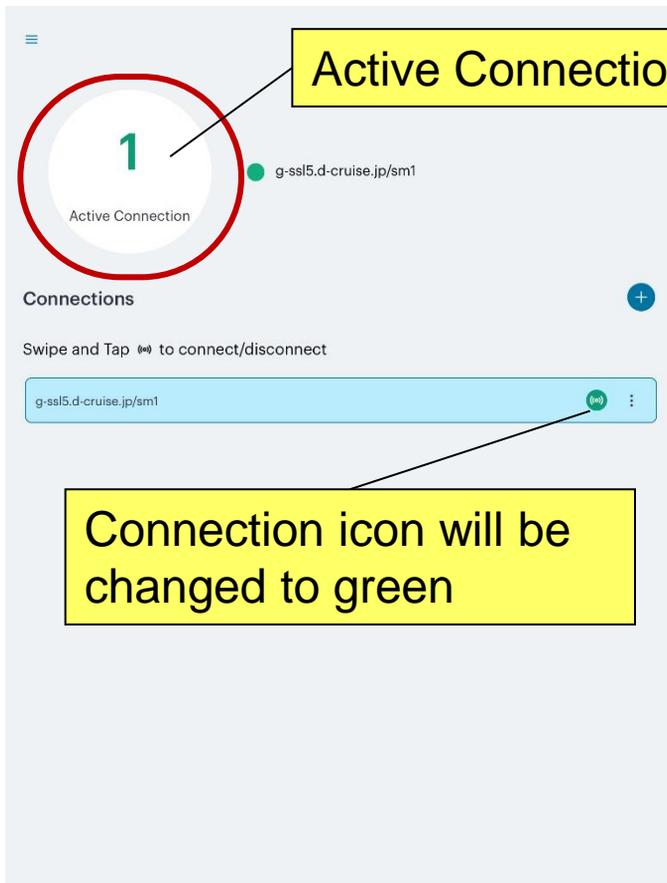
Username : Enter your Username.
Password : Enter your New Password.

- (11) Tap “VPN” button and Secure Access will be started automatically.

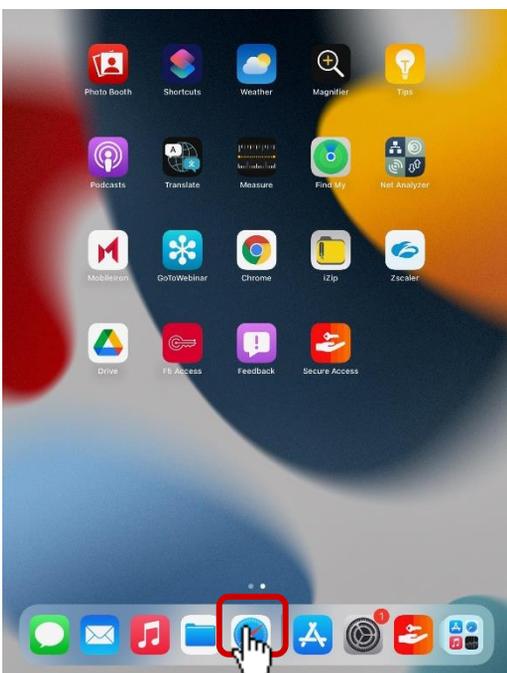


【STEP4-1】 Connect to Intra SSL①(for using authentication method①)

(12) Check the number of Active Connection. VPN connection is established successfully if it describes a connection number.

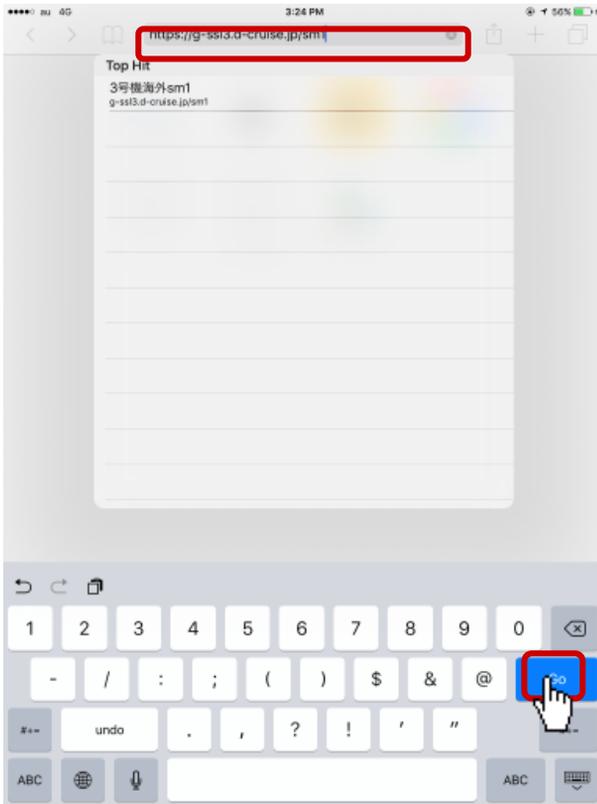


(13) Tap icon of "Safari" in home menu.

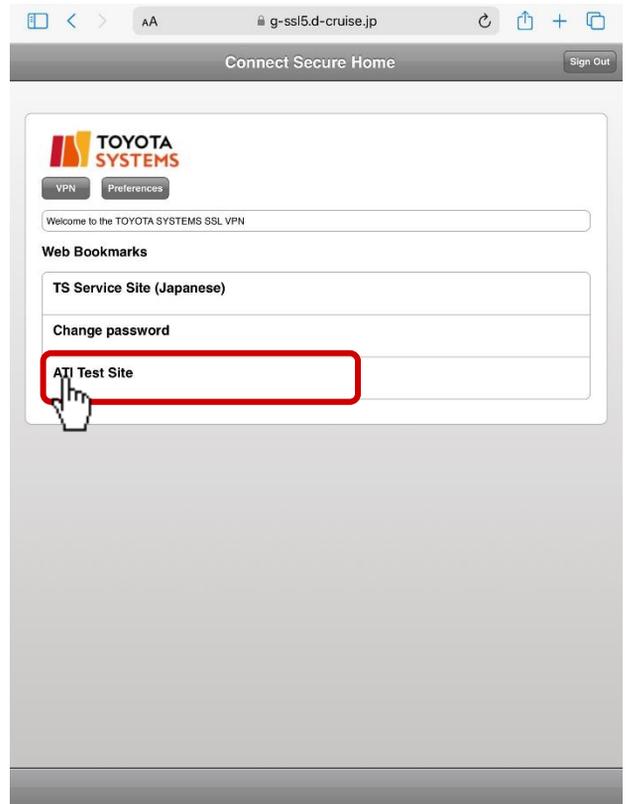


【STEP4-1】 Connect to Intra SSL①(for using authentication method①)

(14) You are able to access each application by entering URL in address bar.
If there is Web Bookmark of the application in Intra SSL Home, you are able to access also by Web Bookmark.



<Entering App' s URL>

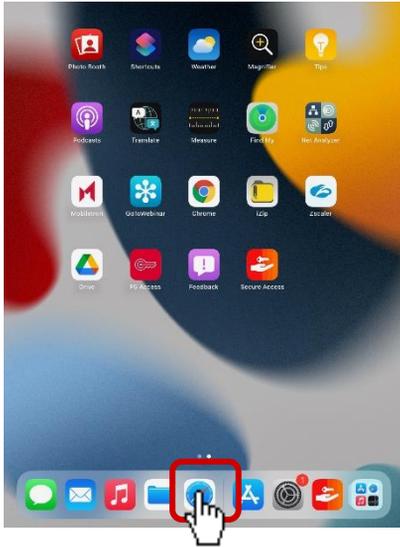


<Using bookmarks>

【STEP4-2】 Connect to Intra SSL②(for using authentication method②)

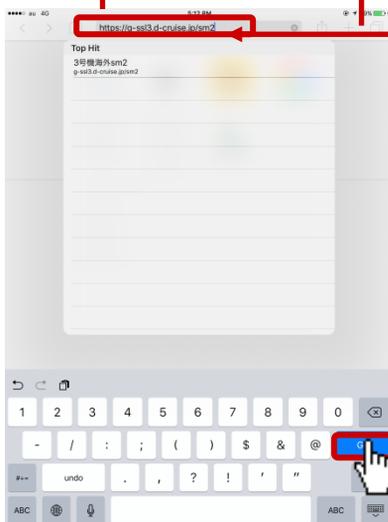
◆ Connect to Intra SSL②(for using authentication method②)

(8) Tap the icon of "Safari" at home menu.



(9) After entering following URL at address bar, tap "Go" Button.

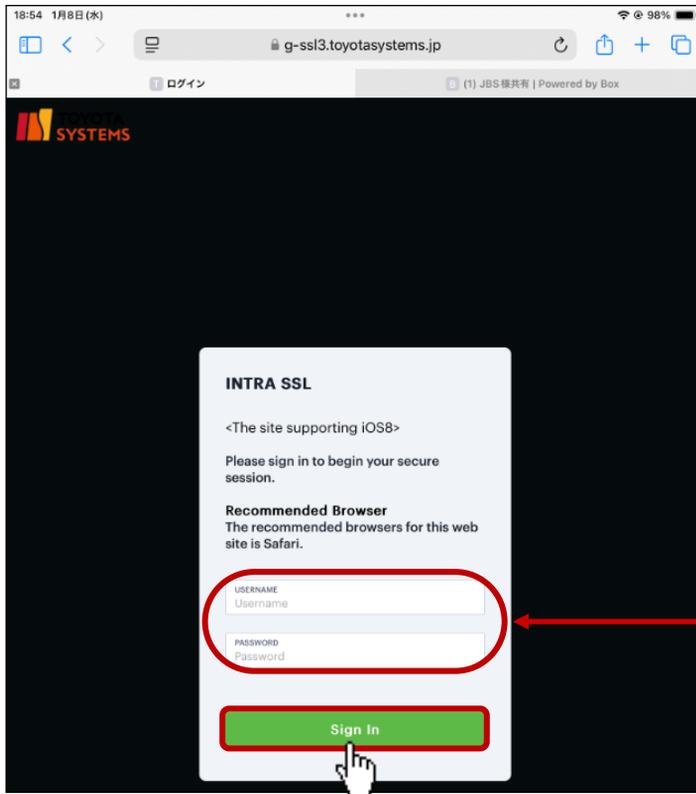
<https://g-ssl5.d-cruise.jp/sm2>



Enter the URL

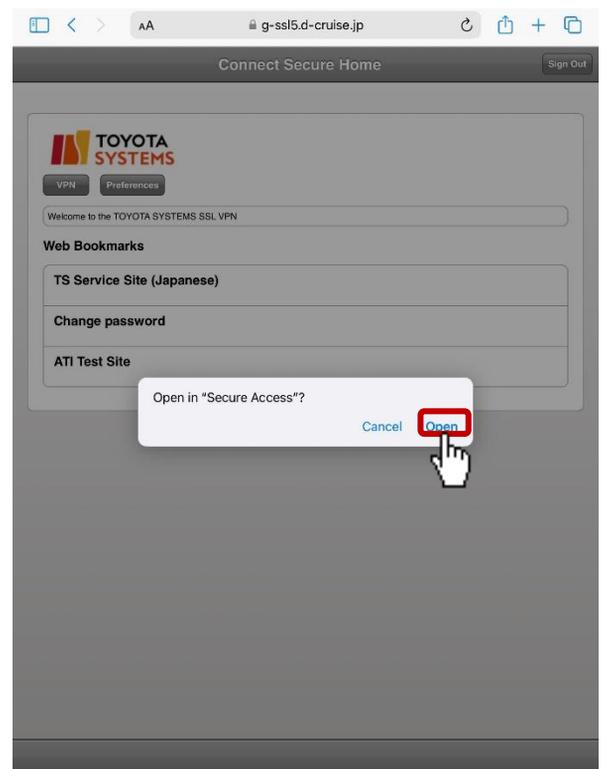
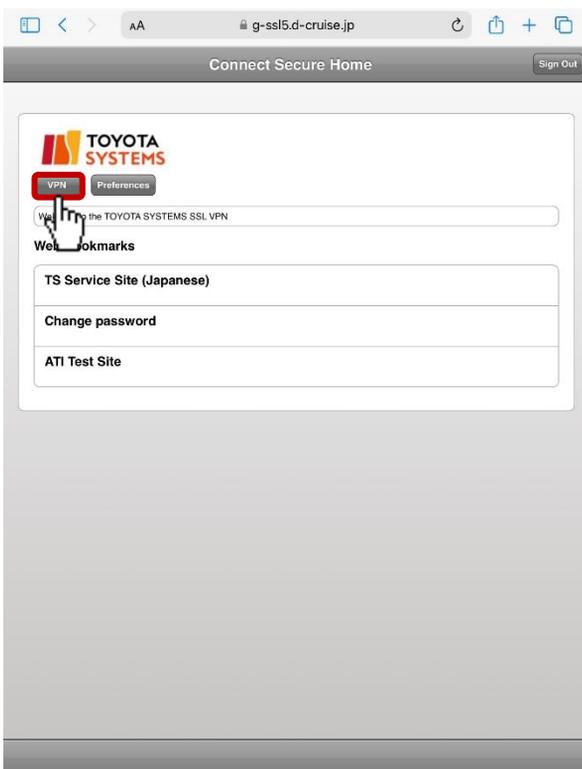
【STEP4-2】 Connect to Intra SSL②(for using authentication method②)

- (10)Connection ID : Re-enter the Username you entered at 【STEP1】 (11).
Password : Re-enter the New Password you entered at 【STEP1】 (12).



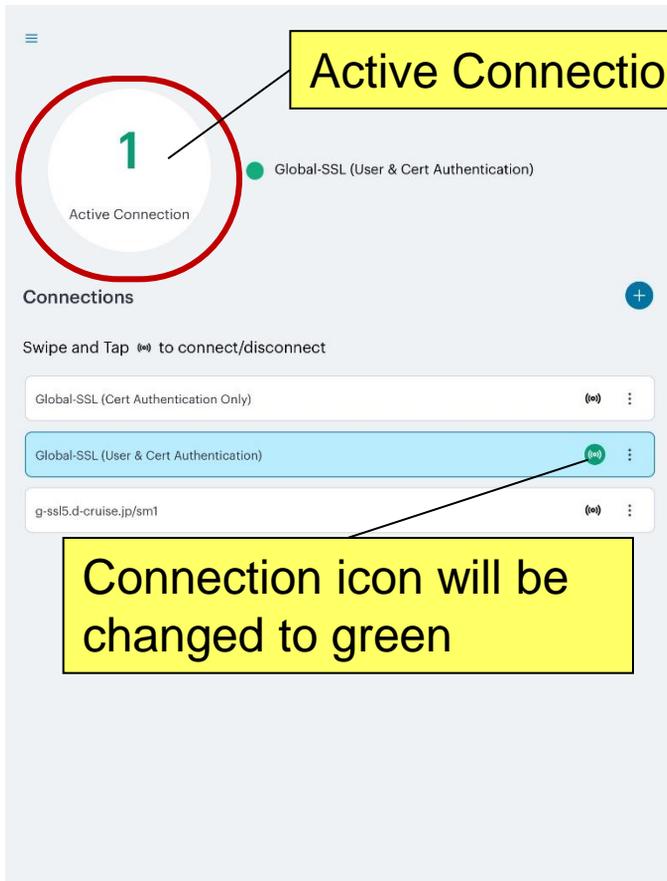
Username : Enter your Username.
Password : Enter your New Password.

- (11)Tap “VPN” button and Secure Access will be started automatically.

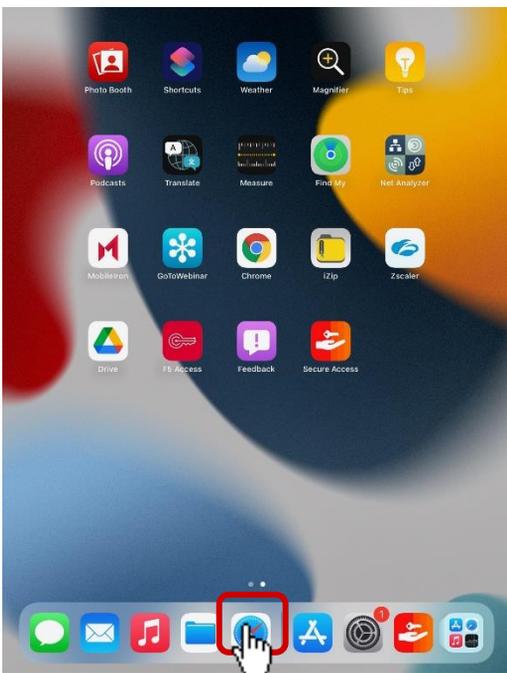


【STEP4-2】 Connect to Intra SSL②(for using authentication method②)

(12) Check the number of Active Connection. VPN connection is established successfully if it describes a connection number.

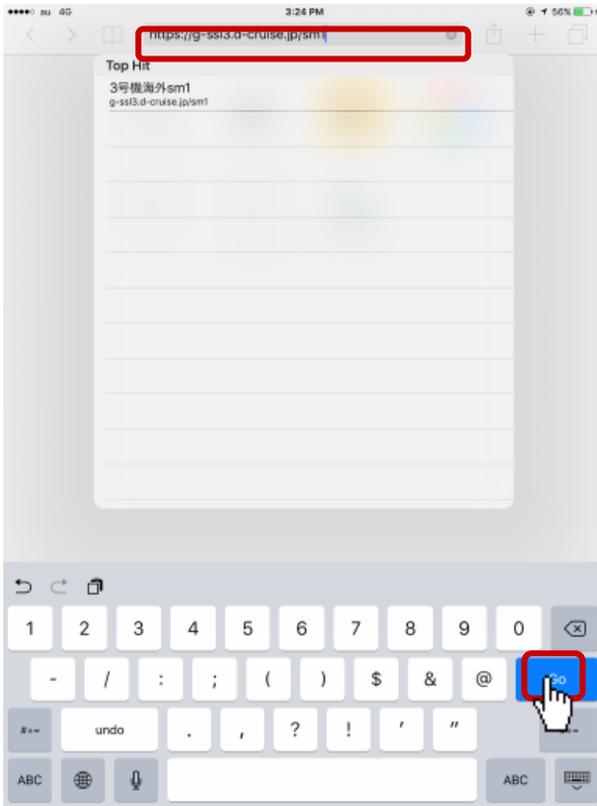


(13) Tap icon of "Safari" in home menu.

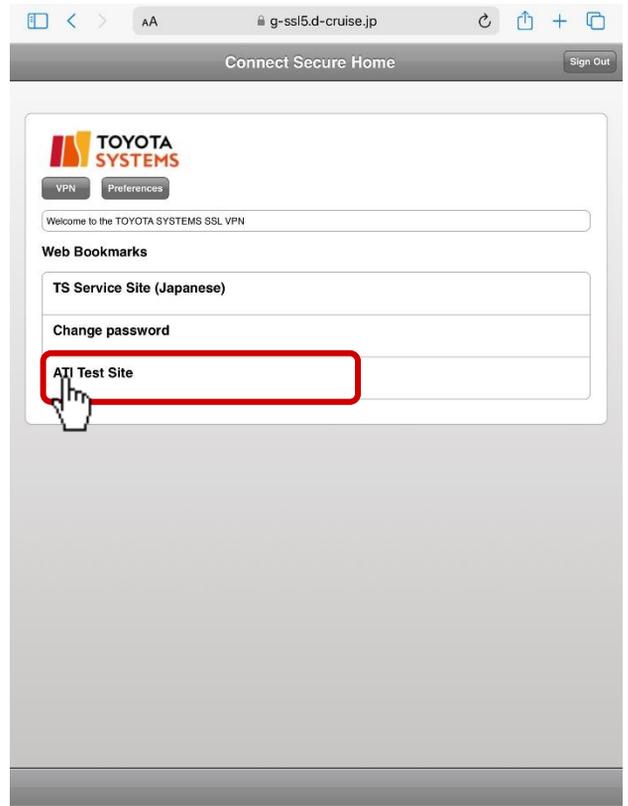


【STEP4-2】 Connect to Intra SSL②(for using authentication method②)

(14) You are able to access each application by entering URL in address bar.
If there is Web Bookmark of the application in Intra SSL Home, you are able to access also by Web Bookmark.



<Entering App' s URL>

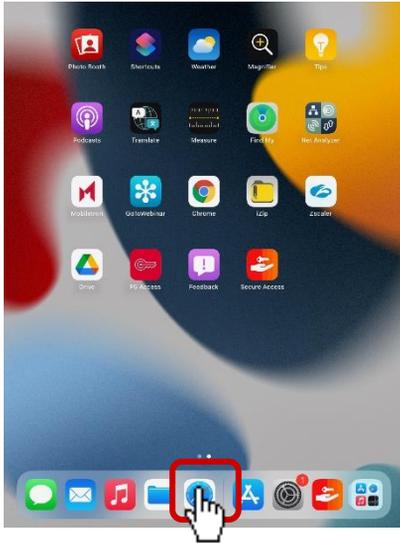


<Using bookmarks>

【STEP4-3】 Connect to Intra SSL③(for using authentication method③)

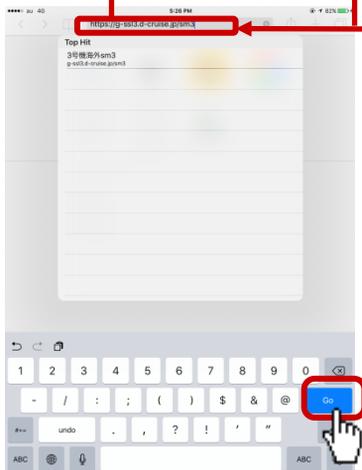
◆ Connect to Intra SSL③(for using authentication method③)

(8) Tap the icon of "Safari" at home menu.



(9) After entering following URL at address bar, tap "Go" Button.

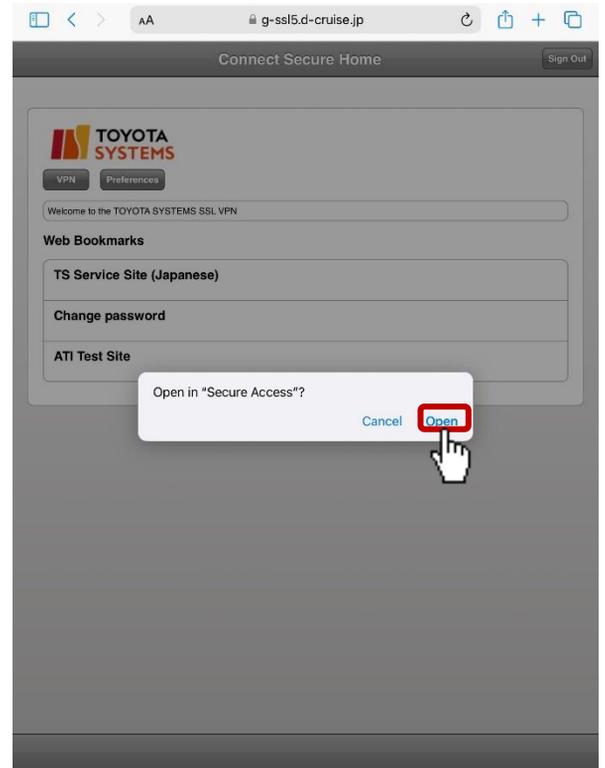
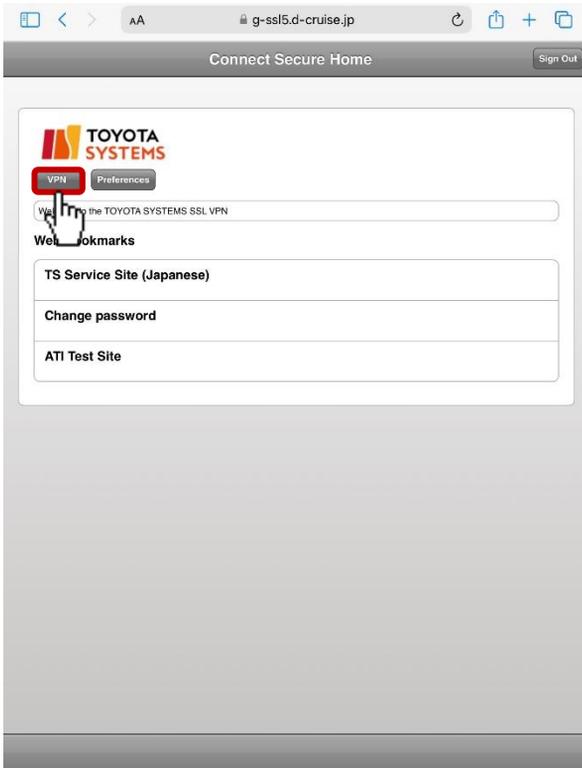
<https://g-ssl5.d-cruise.jp/sm3>



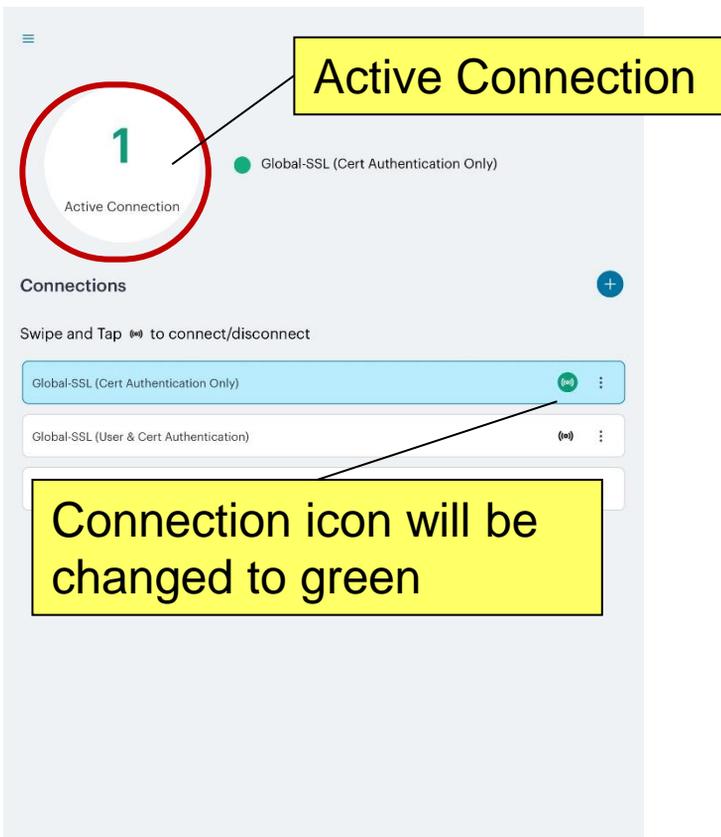
Enter the URL

【STEP4-3】 Connect to Intra SSL③(for using authentication method③)

(10) Tap “VPN” button and Secure Access will be started automatically.

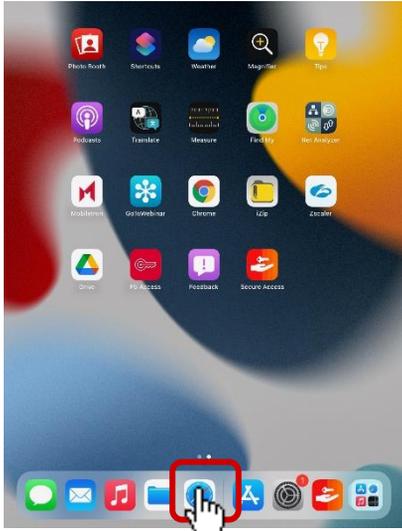


(11) Check the number of Active Connection. VPN connection is established successfully if it describes a connection number.

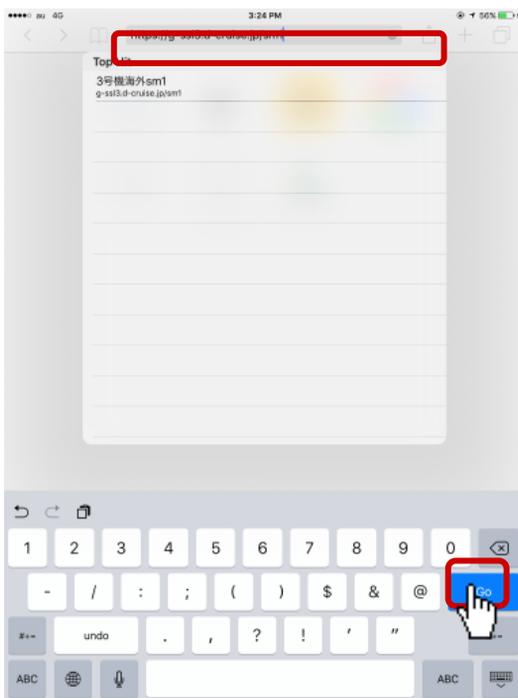


【STEP4-3】 Connect to Intra SSL③(for using authentication method③)

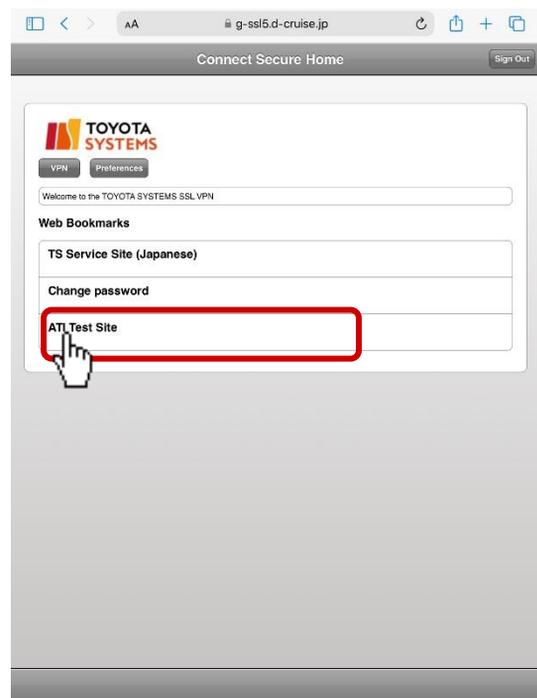
(12) Tap the icon of "Safari" at home menu.



(13) You are able to access each application by entering URL in address bar. If there is Web Bookmark of the application in Intra SSL Home, You are able to access also by Web Bookmark.



<Entering App' s URL>



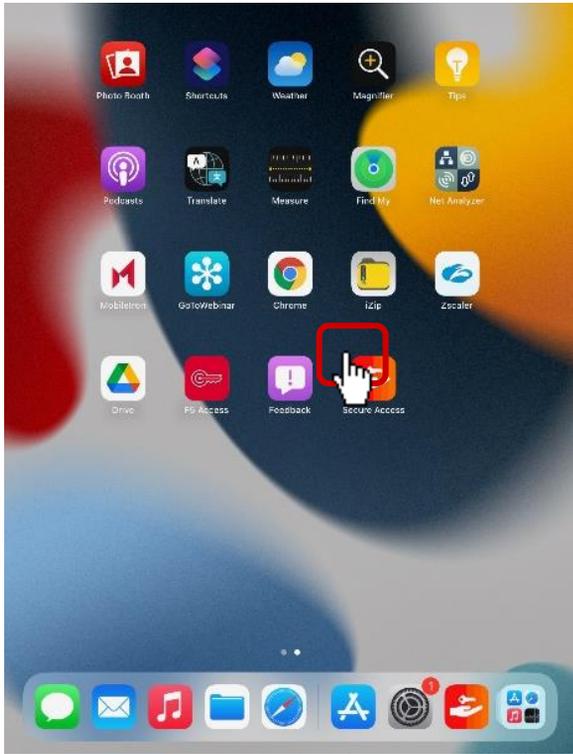
<Using bookmarks>

in case of using VPN On-Demand service, please check
" 【Exhibit】 VPN On-demand Connection Configuration Manual".

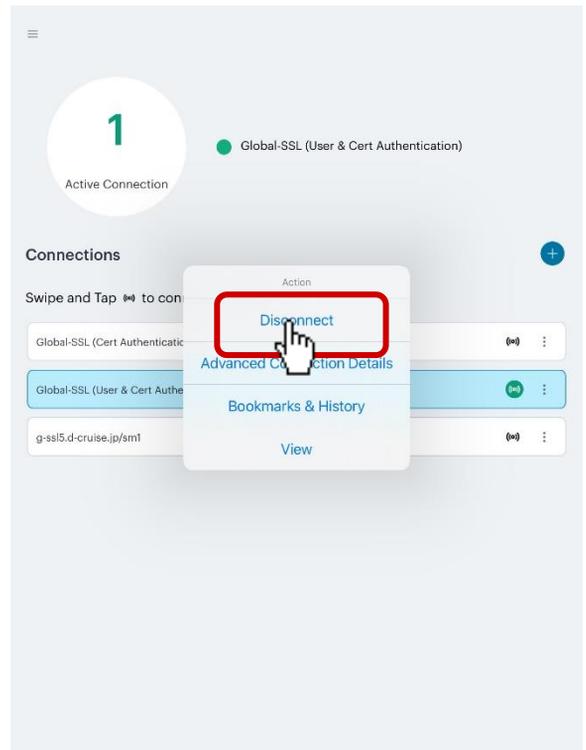
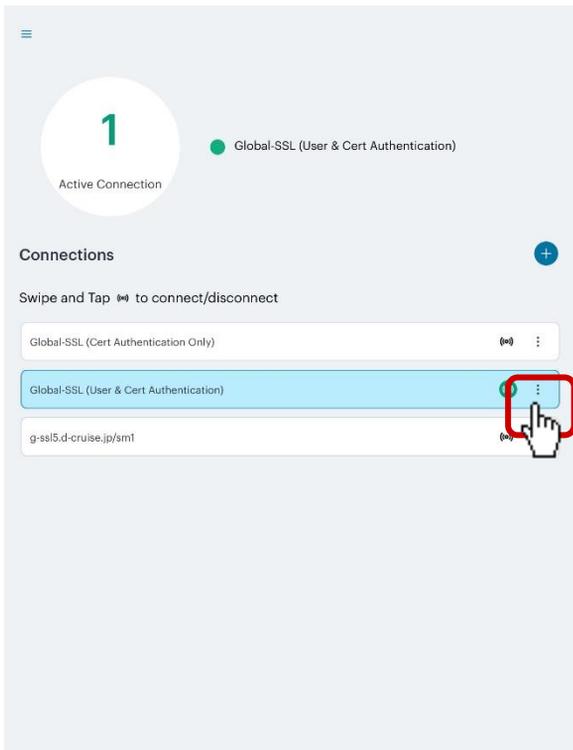
【 STEP5 】 Disconnect Intra SSL

◆ Disconnect the Intra SSL

(1) Tap "Secure Access" at home menu.



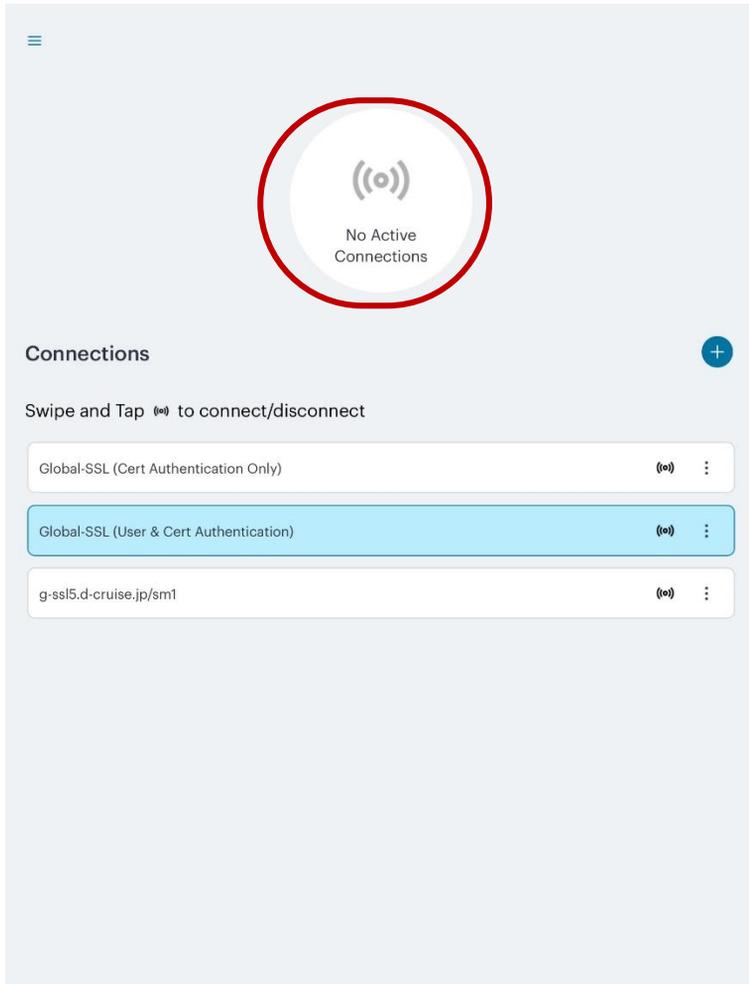
(2) Tap Connection menu icon. Choose "Disconnect"



【 STEP5 】 Disconnect Intra SSL

◆ Disconnect the Intra SSL

(3) Connection status turns to “No Active Connection”.
Also VPN icon disappears from task tray.



<VPN enable>



<VPN disable>